

# The ADA's Effective Communication Requirements in Healthcare Settings

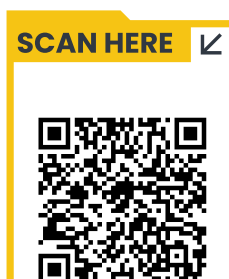
**Date:** Thursday, June 26, 2025

**Time:** 7:00 PM ET

**Via Zoom** - visit [www.nvrc.org](http://www.nvrc.org) to register or scan QR code

**ASL Interpreters and CART provided**

If you need other accommodations, please let us know



## About the Workshop:

Did you know that health care providers must ensure effective communication with Deaf, Hard of Hearing, and other patients with disabilities? This session will break down how the Americans with Disabilities Act (ADA) applies in healthcare settings, from hospitals to telehealth - and what your rights and responsibilities are.

Topics include:

- What "effective communication" means under the ADA
- Why qualified interpreters and CART services matter
- What healthcare provider must not do:
  - Refuse service based on a communication need
  - Charge for auxiliary aids
  - Require you to bring your own interpreter
  - Rely on family or staff to interpret

## Meet the Presenter:

**Steven E. Gordon, JD** is a nationally recognized ADA expert and former Civil Rights Enforcement Coordinator for the U.S. Attorney's Office in the Eastern District of Virginia. With 32+ years in federal service, Mr. Gordon has led ADA enforcement efforts, educated national audiences, and helped create a peer group for ADA compliance in healthcare. He's been honored by The Arc of Loudoun, Here2Hear, and the Alexandria Commission on Persons with Disabilities.



## Contact Us

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